

QuickBooks Online Student Guide

Chapter 5 Company Activities Part I



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Lesson Objectives

In this chapter, you'll learn how to:

- Manage your customer and supplier lists
- Work with your Chart of Accounts
- Add fixed asset accounts and purchase fixed assets
- Edit, merge and work with list entries

🜔 Lists in QuickBooks

Lists are the framework of QuickBooks. You'll use lists to complete most QuickBooks forms including invoices, expenses, bills, purchase orders and more. For example, to pay a bill, choose a name from your Supplier list on the Enter Bills form. QuickBooks enters the list information on the form for you. This saves you time and prevents typing errors. You can also change the information directly on the form if necessary.

Although most lists are easy to set up in QuickBooks, some lists-such as the Chart of Accounts list, Products and Services list, and Class list-require careful planning.

The way you set up and edit lists depends on the list type:

QuickBooks Centres:

Your Customers, Suppliers, and Employee lists are available in the Sales, Expenses, and Employee centres, respectively. They're included in the left-hand navigation bar.

To enter information in a list, click **New Customer**, **New Supplier**, or **New Employee** at the top of the centre.

quickbooks	Sample Company				?	Help 🔍 🗘	ŝ
+ New	Expenses Suppliers						
shboard	Suppliers					New supplier 🗸	2
nking >	Unbille	d Last 365 Days	Unpaid Last 365 Days		Paid		
enses >	\$114 1 PURCHASE ORDER		\$735 2 OVERDUE	\$735 2 OPEN BILLS	\$14,051 8 PAID LAST 30 DAYS		
es >	- TOKCHASE OKDER		ZOVENDOL	2 OF ENDILLS	OTALD DASI SU DATS		
ects							
oloyees	↓ Batch actions ▼	Find a supplier or company	Q			8 C ®	
orts	SUPPLIER A / COMPANY	PHONE	EMAIL	CURRENCY	OPEN BALANCE	ACTION	
s	Andrew Haberbosch	902-9020		CAD	\$0.00	Create bill 🔻	
age	Bank of AnyCity Bank of AnyCity			CAD	\$0.00	Create bill 🔻	
ounting >	Brijesh Jain Brijesh Power	204-2040		CAD	\$0.00	Create bill 🔻	
	Brittney Hughes Brittney Ringme	112-2121		CAD	\$0.00	Create bill 🔻	
	Burc Gunes	555-3060		CAD	\$0.00	Create bill 🔻	

Other Lists

Other lists, such as **Chart of accounts** and **Products and services** are found in the **Gear** menu.

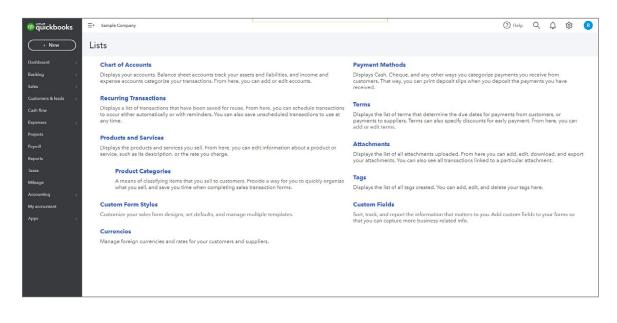
- 1. To view one of these lists, go to the **Gear** menu and click the list you want.
- 2. To make a new entry in the list, click the **New** button.

YOUR COMPANY	LISTS	TOOLS	PROFILE
Account and settings	All lists	Order cheques	Feedback
Manage users	Products and services	Import data	Privacy
Custom form styles	Recurring transactions	Import desktop data	
Chart of accounts	Attachments	Export data	
QuickBooks labs	Currencies	Reconcile	
		Budgeting	
		Audit log	
		SmartLook	

To view all of the lists in QuickBooks other than Customers, Suppliers, and Employees:

1. Click the Gear icon.

2. Click All Lists and QuickBooks displays a list of other lists that can be used in your day-to-day work in QuickBooks. Over the next few chapters you'll learn how to use most of these lists in QuickBooks.



Definition of Other Lists in QuickBooks

Chart of Accounts–A list of your accounts in QuickBooks Online. The Chart of Accounts will be used on every transaction recorded in QuickBooks. It provides the foundation on which QuickBooks is built. It is the most important list in your company file.

Balance sheet accounts track your assets, liabilities, and equity. Your balance sheet will report on the financial position of your company at any point in time.

Profit and Loss accounts track the income and expenses in your business. The Profit and Loss report will report on the financial performance of your company in any period of time.

You'll use the **Chart of Accounts** to categorize every transaction in QuickBooks.

Gree	en Tree Landscapes					? Help	く ① 戀
art of	f Accounts Reconcile						
nart	t of Accounts					R	un Report New
ll List	S						
τ(Batch actions 🔻	Filter by name					
	NAME	ТҮРЕ	DETAIL TYPE	TAX RATE	QUICKBOOKS BALANCE	BANK BALANCE	ACTIO
	Inventory Asset	Current assets	Inventory		0.00		Account history
	Prepaid expenses	Current assets	Prepaid Expenses		0.00		Account history
	Uncategorized Asset	Current assets	Other current assets		0.00		Account history
	Undeposited Funds	Current assets	Undeposited Funds		0.00		Account history
	GST/HST Payable	Other Current Liabilities	GST/HST Payable		0.00		Account history
	GST/HST Suspense	Other Current Liabilities	GST/HST Suspense		0.00		Account history
	Retained Earnings	Equity	Retained Earnings				Run report
	Billable Expense Income	Income	Sales of Product Income				Run report
	Billable Expense Income	Income	Sales of Product Income				Run report
	Billable Expense Income	Income	Sales of Product Income				Run report

Recurring Transactions–A list of scheduled, unscheduled, or reminders of transactions that will be or need to be entered in QuickBooks. From here, you can schedule transactions to occur automatically or with reminders. You will learn about this transaction in chapter 8.

curring Transactions							Remind	ler List 🔹 Ne
Filter by Name								
								ٿ ش
TEMPLATE NAME 🔻	TYPE	TXN TYPE	INTERVAL	PREVIOUS DATE	NEXT DATE	CUSTOMER/SUP	AMOUNT	ACTION
Whitehead and Sons - monthly co	Scheduled	Invoice	Every Month		01/03/2021	Whitehead a	1,356.00	Edit 👻
Monthly rent	Scheduled	Cheque Exp	Every Month		24/02/2021	Mark Howard	1,412.50	Edit 🔻
Monthly Depreciation	Scheduled	Journal	Every Month	09/01/2021	09/02/2021		0.00	Edit 👻
Loan payment	Scheduled	Cheque Exp	Every Month		24/02/2021	Bank of Any	471.78	Edit 🔻
Louinpujitient		Cheque Exp	Every 3 Mon		22/04/2021	Cass Hayden	847,50	Edit 🔻

Products and Services–A list of the products and services you sell. They can include a combination of services, inventory parts, non-inventory parts and bundles.

Verview	All Sales	Invoices	Customers	Products and Serv	vices						
roduc All Lists	ts and Se	rvices						\subset	More 🗸	New	~
					ĸ		1 OUT (DF STOCK			
	ducts and services	5 √▼								- C	ې چې
	AME 🔺	5 √▼	SKU	туре	SALES DESCRIPTI	SALES PRICE	соѕт	QTY ON HAND	REORDER POINT		è ĝ
		5 å	sku	ТУРЕ		SALES PRICE	COST	QTY ON HAND	REORDER POINT		
	AME A mployee events	e Celebration	sku	TYPE Service		SALES PRICE	COST	QTY ON HAND	REORDER POINT	4	

Product Categories–A means of classifying items that you sell to customers. Provide a way for you to quickly organize what you sell, and save you time when completing sales transaction forms. Product categories make it easy to locate items on your products and services list.

duct Categories	
	Ę
NAME	ΑСΤΙ
Employee events	Edit
General services	Edit
Badges	Edit
łoliday party	Edit
romotional items	Edit
Retreat	Edit

Custom Form Styles–A list of the customized sales forms available in QuickBooks. These includes Invoices, Estimates and Sales Receipts.

Cu	stom form styles			New style 🗸
	NAME	FORM TYPE	LAST EDITED	ACTION
	My INVOICE Template - 1-1 (43955)	Invoice	01/01/2020	Edit 🛩

Currencies–If your business is buying or selling goods and services outside of Canada you may choose to enable the multicurrency feature in QuickBooks. After it's enabled QuickBooks create and stores a list of currencies on the Currency List.

irrencies			Add curre
Home currency: CAD - Canadian Do	ollar		
CURRENCY	CAD	LAST UPDATED	ACTION
USD - United States Dollar	1.30926	28/08/2020 at 08:00 AM Central Daylight Time	Edit currency exchange 🔻
EUR - Euro	1.559065	28/08/2020 at 08:00 AM Central Daylight Time	Edit currency exchange 🔻
		28/08/2020 at 08:00 AM Central Daylight Time	Edit currency exchange 🔻

Payment Methods–You can create new Payment Methods to reflect how your customers pay for your goods and services. Payment Methods are also used on expense transactions.

ayment Methods I Lists		Run Report New
Filter by name		문 統 Previous 1-4 Next
NAME 🔺	CREDIT CARD	ACTION
Cash		Run report 🔻
Cheque		Run report 🔻
Credit Card	~	Run report 👻
Direct Debit		Run report 👻

Terms–You can add Terms to your customer invoices. Terms can determine due dates for payments from customers, or payment to suppliers.

rms Lists	Run Report Ne
Filter by name	Previous 1-4 Next
NAME *	ACTION
Due on receipt	Run report 👻
Net 15	Run report 👻
Net 30	Run report 👻
Net 60	Run report 👻

Attachments–A list of all attachments you've uploaded to transactions or lists in QuickBooks Online. From here you can add, edit, download, and export the attachments. You can also view all the transactions linked to the attachments.

	hments Max	imum size: 2	OMB				Looking for share	d documents? Go to My Accou
₽(Batch ac	tions 🔻						- E
	THUMBNAIL	TYPE	NAME	SIZE	UPLOADED	LINKS	NOTE	ACTION
					01/01/2			Download 👻

Tags–Tags are customizable labels that let you track transactions however you'd like. You can tag invoices, expenses, and bills. Group tags together and run reports to see how specific areas of your business are doing. They don't impact your books. Instead, they're a way for you to track the info that matters most to you.

Banking	
Banking App transactions Rules Tags Receipts	
Tags	Cive feedback
MONEYIN	MONEYOUT
Get more details about what you earn	See a breakdown of what you spend
See how it works (3:38)	See how it works (3:38)
\$0.00 Aerobics classes	\$0.00 Fitness instructor payroll
\$0.00 Yoga classes	\$0.00 Utilities
Start tagging transactions	Start tagging transactions
See all untagged transactions	Q. Search by tag name Vew V
TAGS AND TAG GROUPS	TRANSACTIONS ACTION
Georgie Ad Campaign 2023	Run report 🗡
Social Media Ad Campaign	Run report 🗡
2 of 300 tags created, 0 of 40 tag groups created. Find out more about tagging limits	

Custom Fields–Custom fields let you track the information that matters most to you and your customers. You can add custom fields on invoices, sales receipts and other sales forms as well as purchase orders. You can add any information that's important to you. For example you may want to track the name of the sales rep on an invoice. You will use a custom field to track this information.

Name		
Sales Rep		
Select form type		
✓ All Sales forms	Print on form	
Sales Receipt		
Estimate		
Invoice		
Credit Memo		
Refund Receipt		
Purchase Order	Print on form	
		Save

Chart of Accounts

The chart of accounts is a complete list of a company's accounts and their balances. When you set up your company file, QuickBooks automatically created a chart of accounts. QuickBooks uses the chart of accounts to track how much money your company has, how much money it owes, how much money is coming in, and how much is going out.

Because QuickBooks handles most of the accounting behind the scenes, you may not have to use the chart of accounts very often. Even so, it's helpful to understand how the chart of accounts works.

							Ru	In Report New
۲ (Batch actions 🔻	Filter by name						1 5 8
	NAME	ТҮРЕ	DETAIL TYPE	CURRENCY	TAX RATE	QUICKBOOKS BALAN	BANK BALANCE	ACTION
	Chequing	🐟 Bank	🍬 Chequing	CAD		21,095.57	40,071.20	Account history 🔻
	Accounts Receivable	Accounts receiva	Accounts Receiva	CAD		18,712.79		Account history 🔻
	Accounts Receivable (Accounts receiva	Accounts Receiva	USD		0.00		Account history 👻
	Inventory Asset	Current assets	Inventory	CAD		7,781.91		Account history 🔻
	Prepaid expenses	Current assets	Prepaid Expenses	CAD		0.00		Account history 🔻
כ	Uncategorised Asset	Current assets	Other current assets	CAD		0.00		Account history 👻
	Uncategorized Asset	Current assets	Other current assets	CAD		0.00		Account history 🔻
כ	Undeposited Funds	Current assets	Undeposited Funds	CAD		0.00		Account history
7	Accumulated Depreci	Property, plant an	Accumulated De	CAD		-366.63		Account history 🔻

To open the Chart of Accounts, click the Gear menu and then click Chart of Accounts.

The **Chart of Accounts** displays several columns of information. The first column is the account **Name**. The next column is the account **Type**. The remaining columns can be customized to include just the information you want to display.

ists	of Accounts						Ru	In Report New
٦ (Batch actions 🔻	Filter by name						<i>1</i> - 6
	NAME	ТҮРЕ	DETAIL TYPE	CURRENCY	TAX RATE	QUICKBOOKS BALAN	BANK BALANCE	ACTIO
	Chequing	😋 Bank	😂 Chequing	CAD		21,095.57	40,071.20	Account history
	Accounts Receivable	Accounts receiva	Accounts Receiva	CAD		18,712.79		Account history
	Accounts Receivable (Accounts receiva	Accounts Receiva	USD		0.00		Account history
	Inventory Asset	Current assets	Inventory	CAD		7,781.91		Account history
	Prepaid expenses	Current assets	Prepaid Expenses	CAD		0.00		Account history
	Uncategorised Asset	Current assets	Other current assets	CAD		0.00		Account history
	Uncategorized Asset	Current assets	Other current assets	CAD		0.00		Account history
כ	Undeposited Funds	Current assets	Undeposited Funds	CAD		0.00		Account history
	Accumulated Depreci	Property, plant an	Accumulated De	CAD		-366.63		Account history

NOTE You can customize the display of the Chart of Accounts by clicking the Gear icon on the Chart of Accounts. Select the columns to display or deselect the columns to remove them from the Chart of Accounts.

_	umns Type
-	Type
-	Detail Type
-	Currency
-	Tax Rate
-	QuickBooks Balance
•	Bank Balance
Oth	er
	Include inactive
Rov	VS
15	io 🔻

The **Chart of Accounts** displays the **Balance Sheet** accounts first followed by the **Profit and Loss** accounts.

Δ(Batch actions 🔻	Filter by name			*		0 6 0
	NAME	TYPE 🔺	DETAIL TYPE	TAX RATE	QUICKBOOKS BALANCE	BANK BALANCE	ACTIO
	Chequing	🗞 Bank	🛬 Chequing		20,661.64	40,071.20	Account history
	Accounts Receivable	Accounts receivable (Accounts Receivable (8,458.04		Account history
	Accounts Receivable (A/R)	Accounts receivable (Accounts Receivable (0.00		Account history
	Inventory Asset	Current assets	Inventory		7,781.91		Account history
	Prepaid expenses	Current assets	Prepaid Expenses		0.00		Account history
	Uncategorised Asset	Current assets	Other current assets		0.00		Account history 👻
	Uncategorized Asset	Current assets	Other current assets		0.00		Account history
	Undeposited Funds	Current assets	Undeposited Funds		0.00		Account history
	Accumulated Depreciation	Property, plant and eq	Accumulated Depreci		-366.63		Account history

NAME	TYPE 🔺	DETAIL TYPE	TAX RATE	QUICKBOOKS BALANCE	BANK BALANCE	ACTIO
Commission Income	Income	Other Primary Income				Run report
Discounts given	Income	Discounts/Refunds Giv				Run report
Fees Billed	Income	Other Primary Income				Run report
Markup	Income	Service/Fee Income				Run report
Refunds-Allowances	Income	Discounts/Refunds Giv				Run report
Sales	Income	Other Primary Income				Run report
Sales Discounts	Income	Discounts/Refunds Giv				Run report
Sales of Product Income	Income	Sales of Product Income				Run report
Services	Income	Service/Fee Income				Run report
Unapplied Cash Payment I	Income	Unapplied Cash Paym				Run report
Uncategorised Income	Income	Other Primary Income				Run report
Uncategorized Income	Income	Service/Fee Income				Run report

Account Types in QuickBooks Online

There are several account types in QuickBooks that fall into one of the 5 accounting categories. QuickBooks breaks them down into more detail.

Balance Sheet Accounts

Bank–Add one bank account for every account your company has at a bank or other financial institution.

Accounts Receivable–Transactions related to customers including sales invoices, payments, and credits on customer accounts.

Current Asset–Assets that are likely to be converted to cash or used up within one year. This includes accounts like petty cash, notes receivable, prepaid expenses, etc.

Fixed Asset–Depreciable assets your company owns that aren't going to be converted to cash in the short term. These includes equipment, vehicles, furniture, etc.

Other Asset-Any asset that is not a current or fixed asset.

Accounts Payable–Transactions related to money you owe, including bills, bill payments, and any credit you have with suppliers.

Credit Card-Tracks credit card purchase, bills and payments.

Current Liability-Liabilities scheduled to be paid within one year, such as sales tax, payroll taxes, etc.

Non-Current Liability–Liabilities such as loans or mortgages scheduled to be paid over periods longer than one year.

Owner's Equity-This account tracks the owner's investments and withdrawals in the business.

Profit and Loss Accounts

Income-Tracks money coming into the business. Sales or revenue accounts.

Other Income–Money received for something other than normal business operations such as interest income.

Expense-tracks money going out of the business for expenses and purchases.

Other Expense–Money spent on expenses other than normal business operations such as corporate taxes.

Cost of Goods Sold–The cost of goods and materials held in inventory and then sold. This account can also be used to track cost of sales of non-inventory costs.

Adding Bank Accounts

To create a new balance sheet account in QuickBooks, from the chart of Accounts:

- 1. Click New.
- 2. Choose the Type. i.e. Bank (balance sheet type of account).
- 3. Choose a Detail Type. The detail type is a required field.
- 4. Enter the account Name and add a Description (optional).
- 5. Click Save and Close.

Account Type	*Name		
Bank 🔻	Credit Union	Chequing	
Detail Type	Description		
Chequing •	1		
Use Chequing accounts to track all your chequing activity, including debit card transactions.	Currency CAD Canadia	n Dollar 🔻	
Each chequing account your company has at a bank or other financial institution should have its own Chequing type account in QuickBooks Online Plus.	Is sub-acc		
	Default Tax Co	ode	
	Enter Text	•	
	Balance	as of	
		15/12/2020	

NOTE When setting up balance sheet accounts the **Default Tax Code** and **Balance** fields are optional. The opening balance field is only used if you're setting up your Chart of Accounts from scratch and entering an existing balance sheet.

Enter Text		•
Balance	as of	
	03/27/2	20

NOTE When you create an account in QuickBooks Online, you will choose a broad account type (expense, income, liability, etc.) and then select **a Detail account type**. The detail type assigns the account into a subcategory in order to have it appear in the correct place according to GAAP (Generally Accepted Accounting Principles).

Detail types are predefined and cannot be changed by the user. If you cannot find the exact type you are looking for, you will need to select the detail type that is the nearest match.

To learn how to add a new account watch this video: https://youtu.be/e6FWzLvrByg

Creating Fixed Asset Accounts

When your company purchases a new fixed asset, you will record the purchase using a Fixed Asset account. QuickBooks helps you setup the Fixed Assets including accounts to track the cost of the asset and the depreciation of the asset. To create a Fixed Asset Account:

- 1. Click New.
- 2. Choose the Property, Plant, and Equipment Type.
- 3. Choose the Detail Type.
- 4. Enter the Name of the Asset.

5. Select the Track depreciation of this asset option.

Account Type	*Name
Property, plant and equipment	Machinery and equipment
Detail Type	Description
Machinery and equipment 🔹	
Use Machinery and equipment to track	Currency
computer hardware, as well as any other non-furniture fixtures or devices owned and used for your business.	CAD Canadian Dollar 🔻
This includes equipment that you ride, like	Is sub-account
tractors and lawn mowers. Cars and trucks, however, should be tracked with Vehicle	Enter parent account
accounts, instead.	Default Tax Code
	Enter Text 👻
	Track depreciation of this asset QuickBooks Online Plus creates two subaccounts for this asset: an account to track the cost, and an account to track the depreciation.
	Original cost as of
	Depreciation as of

6. Click Save and Close to setup the accounts.

NOTE QuickBooks Online Plus creates two subaccounts for this asset: an account to track the cost of the asset and an account to track the depreciation of the asset. It is recommended that you record the purchase of the asset using a transaction form (see topic below) It is **not** recommended that you enter the **Original Cost** or **Depreciation** in the fields in the Account setup.

Add a Loan Account

Another common type of account in QuickBooks is a loan account. If you make monthly instalment payments on a long-term loan, you can keep track of the balance of your loan in QuickBooks and have your monthly payments deducted from your loan principal.

When you owe money to a bank or another lending institution, the amount of the loan is a liability for your company. You can track a loan in QuickBooks by setting up a liability account for it.

To create a loan account provided by the equipment supplier account:

- 1. On the Chart of Accounts, click New.
- 2. Choose Long-Term Liabilities under Category Type.
- 3. Choose Bank Loans under Detail Type.
- 4. Enter the Name of the Loan account.
- 5. Click Save and Close.

NOTE Now you're prepared to make the purchase of the fixed asset using a loan from the equipment supplier.

Account Type	*Name	
Long-term Liabilities 🔹	Bank loans	
Detail Type	Description	
Bank loans 🔹		
Use Bank loans to track the amount due on	Currency	
Jse Bank loans to track the amount due on bank loans.	CAD Canadian Dollar 🔻	
	Is sub-account	
	Enter parent account	
	Default Tax Code	
	Enter Text 🔹	
	Unpaid balance as of	
	01/01/2020	

Purchase a Fixed Asset

Now that you've setup the necessary fixed asset accounts for the equipment you've purchased, you can make the purchase transaction. You can make the purchase transaction using a bill, cheque or expense transaction. Each transaction will be entered in the same way. In this purchase transaction, you will learn how to record the purchase of the fixed asset using a bank loan. Entering the purchase transaction using this method will add a balance to the fixed asset account, the bank loan account and will record any sales tax incurred on the purchase of the fixed asset.

- 1. Click the **+New** menu and then click **Cheque**.
- 2. Enter the name of Supplier and Date of the purchase.
- 3. In the Account Details section enter the Original Cost account of the asset you're purchasing.
- 4. Enter the cost of the purchase in the Amount field.
- 5. Add the Tax rate.

	print								(?) H	Help >
ayee John Deere	Bank Account Chequing	▼ Balance \$10,183.16						\$3,		AMOUNT
failing address	Payment date								Cheque n	
John Deere	01/01/2020								To print	
▼ Category details # CATEGORY	DESCRIPTION	AMOUNT (CAD)	SALES TAX	BILLABLE	MARKUP %	CUSTOMER	An	CLASS	lusive of Ta	× •
 Machinery and e 	quiprr 👻 John Deere tractor	3,000.00	HST ON	•		Enter Text	•	Enter Text	•	Ô
111 2										Ô
	lines									

- 6. To record the loan amount, enter the Loan account on the second line of the transaction.
- 7. Enter the amount as a Negative amount to reduce the amount to be paid. QuickBooks records the loan amount. Make this line **Tax exempt**.

8. Click Save. The remaining amount will be the amount of the cheque to the supplier.

Cheq	que no.To pr	int									(?) H	lelp
/ee		Ban	Account							* 40		AMOU
ohn Deere		• Ch	equing	 Balance \$10,183.16						\$13,9	900	.00
iling addres	55	Payment	date								Cheque no	.
ohn Deere		01/01/2	2020								To print	
											Print	later
Cate	egory details								An	nounts are Exc	lusive of Ta	× ¥
	egory details category		DESCRIPTION	AMOUNT (CAD)	SALES TAX	BILLABLE	MARKUP %	CUSTOMER	An	nounts are Exc	lusive of Ta	× ¥
	1			AMOUNT (CAD) 30,000.00		BILLABLE	MARKUP %	CUSTOMER	An		lusive of Ta	× ▼
# ::: 1	CATEGORY Machinery and equip					BILLABLE	MARKUP %	CUSTOMER Enter Text	An		lusive of Ta	
# ::: 1	CATEGORY Machinery and equip	ment:Ori		30,000.00	HST ON		MARKUP %			CLASS		Â
# Ⅲ 1 • 2	CATEGORY Machinery and equip Equipment Loan	ment:Orie		 30,000.00	HST ON		MARKUP %			CLASS		Ō
	CATEGORY Machinery and equip Equipment Loan	ment:Orie		 30,000.00	HST ON		MARKUP %			CLASS		ā

Add Expense Accounts

You'll record expenses and purchases using expense accounts. Expense accounts track and categorize what your company is spending. (You can think of expenses as money that leaves the company.) To add an expense account:

- 1. On the Chart of Accounts, click New.
- 2. Choose Expenses as the Category Type.
- 3. Enter the Name.
- 4. Add a Default Tax Code.
- 5. Click Save & Close.

Account Type	*Name	
Expenses 💌	Advertising/Promotional	
Detail Type	Description	
Advertising/Promotional 🔻		
Use Advertising/promotional to track money spent promoting your company. You may want different accounts of this type to track different promotional efforts (Yellow Pages, newspaper, radio, flyers, events, and so on). If the promotion effort is a meal, use Promotional meals instead.	Is sub-account Enter parent account ▼ Default Tax Code Enter Text	

NOTE The **Default Tax Code** tells QuickBooks that every time this account is used in a transaction, QuickBooks will add the specified **Default Tax Code**. It's recommended that you add a Default Tax Code to every expense account to automate the tracking of sales tax.

Creating Subaccounts

To make a large account more manageable or to group related expenses together for your reports, it's useful to set up subaccounts. Another way to think of this is that you are breaking down expenses into greater details for reporting purposes.

In QuickBooks, the more general category of expenses is called a "parent account." The more detailed categories that are grouped under the parent account are called subaccounts. Subaccounts let you track several related types of income or expenses independently yet keep them all under the "umbrella" of a single parent account.

For example, if your business has substantial advertising expenses, you might decide to divide your Advertising expense account into several subaccounts, such as Direct Mailings, SEO, Facebook Ads, and Google AdWords. Your chart of accounts displays these accounts in the following manner:

Advertising

- Direct Mailings
 Facebook Ads
- SEO
 Google AdWords

Your reports will now show subtotals for the various ways that you advertise, as well as the total for all your advertising.

In your chart of accounts, each subaccount appears indented immediately below its parent account. If the subaccount is a balance sheet account, QuickBooks includes its balance in the balance of the parent account. When you open the register of the parent account, the register shows all the transactions in the subaccounts.

To create a subaccount:

- 1. On the Chart of Accounts, click New.
- 2. Choose Expenses as the Category Type.
- 3. Enter the Name.
- 4. Select the Is sub-account checkbox and then choose the parent account.
- 5. Add a Default Tax Code.
- 6. Click Save & Close.

Account Type	*Name	
Expenses 🔻	Marketing	
Detail Type	Description	
Advertising/Promotional 🔹		
money spent promoting your company. You may want different accounts of this type to track different promotional efforts (Yellow	Is sub-account Advertising	
Pages, newspaper, radio, flyers, events, and so on). If the promotion effort is a meal, use Promotional meals instead.	Use for billable expenses Income Account Enter income account Pefault Tax Code	

To learn how to create a subaccount watch this video: https://youtu.be/xQD5Rg9KBsM

NOTE To create a subaccount in QuickBooks. The subaccount must be of the same Category Type and Detail Type as the parent account.

Working with Lists

Maintaining your lists in QuickBooks is important to ensure accuracy when recording transactions. There are several functions you can perform on QuickBooks Lists.

Account Numbers

Account numbers are not enabled by default. However, you can enable account numbers in the Company Settings.

- 1. Click the Gear menu.
- 2. Click Account and Settings.
- 3. Click Advanced and then click Chart of accounts.
- 4. Select Enable account numbers.
- 5. Click Save.

Chart of accounts	Enable account numbers ⑦ Show account numbers ⑦		
	Discount account ③	Discounts given	•
	Markup income account ⑦	Markup	•
	Billable expense income account ⑦	Billable Expense Inco	me
	Cancel Save		

NOTE QuickBooks Online does not automatically assign account numbers. You're required to assign the account numbers to each account.

Edit Names (Sales, Expenses, Employees)

You can edit names like customers, suppliers and employees when you click the appropriate link from the left-hand navigation; i.e., click **Sales** to edit the Customer list.

- 1. Display the list that contains the entry you want to edit.
- 2. Click the Name or list entry.
- 3. Click Edit.
- 4. Edit the information shown for the entry as needed.

Editing the Chart of Accounts

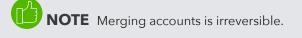
Equipment rental	Expenses	CAD	Run report 💌
Insurance	Expenses	CAD	Edit Make inactive
Insurance Expense	Expenses	CAD	Run report 🔻

To learn how to edit an account watch this video: https://youtu.be/bo6o9oXgVLA

NOTE The account list cannot include duplicate names.

Merge Accounts

It's helpful to merge accounts if you use two similar accounts and want to see those accounts represented by a single line in your reports.



To merge accounts:

1. Click the Gear menu > Chart of Accounts.

Make sure that the accounts you want to merge are at the same sub-level and have the same detail type. If they're not, edit one of the accounts to put it at the same level and give it the same detail type as the other.

- 2. Select the account whose name you *don't* want to use, and click its drop-down arrow under the Action column.
- 3. Click Edit.
- 4. Change the account name so that it is the same as the account with which you're merging.
- 5. Click Save.
- 6. Click Yes to confirm that you want to merge the two accounts.

Please Confirm	
That name is already being use	d. Would you like to merge the two?
No	Yes
No	105

NOTE Any transactions in the account being merged will be moved to the remaining account at the time the merge is processed.

To learn how to merge accounts watch this video: https://youtu.be/KbG5HcA4yxo

Merge Customer Names

Merging customers is helpful if you've been using two duplicate customers and want to see those customers represented by a single customer.

The process of merging deletes one customer and reassigns all its data to another customer.

NOTE The merging process is not reversible. Merging is permanent and cannot be undone at a later point.

1. Click **Sales** on the left navigation panel.

2. Click Customers.

- **3.** Make sure that the customers you want to merge are at the same sublevel. If they're not, edit one of the customers to the same level.
- 4. Select the customer whose name you'd like to remove.
- 5. Click Edit.
- 6. Change the customer's Title, First name, Middle name, Last name and Suffix to be the same as the customer you're merging it with. Ensure that the Display Name is also the same as the customer being merged with. Click Save.

	Custo	omer		
8	Name and contact		^	
	First name	Last name		
	Alex	Blakey		
	Company name			
	Adwin Ko			
	Customer display name *			
	Alex Blakey			
	Email	Phone number		
	Is a sub-customer			
	Alex Blakey			
	Show more 🗸			
0	Addresses		^	
			Save	

7. Click Yes to confirm that you want to merge the two customers.

NOTE Follow the same process when merging suppliers.

Deleting List Entries

You can delete entries from lists in QuickBooks including customers, suppliers, product and services and accounts.

Instead of making a customer inactive or archiving them, you simply "delete" the customer name. This is not a permanent deletion. Below are steps to delete and restore a customer.

To delete a customer name:

- 1. Click Customers.
- 2. Click the Customer name.
- 3. Click Edit.
- 4. Click Make inactive.
- 5. Click Yes.

	Are you sure you want to make Ecker Designs inactive?
No	Yes

To learn how to make accounts inactive watch this video: https://youtu.be/ukRTR4gNWPc

NOTE If a customer has a balance when deleted, QuickBooks Online will automatically add an adjusting entry to make the customer balance \$0.00. If this is unwanted, make sure the customer has a zero balance before deleting them from the customer list. It's recommended not to delete customers with balances.

NOTE You can restore a customer in QuickBooks Online. To restore a customer:

- 1. Click Sales.
- 2. Click the Gear icon on the Chart of Accounts.
- 3. Select Include inactive.
- 4. Click the Inactive customer name.

5. Click Make Active.

Batch actions Find a custome	r, project or company 🔍				564
CUSTOMER / PROJECT A / COMPANY	PHONE	SALES TAX	CURRENCY	OPEN BALANCE	Columns
Abercrombie International Group			USD	\$0.00	Address Email
Adwin Ko Ko International Ltd	604 999-9998		CAD	\$1,695.00	Attachments Phone
Alex Blakey Blakey Group			USD	\$0.00	✓ Sales Tax✓ Currency
Andre Prefontaine Andre's Bakeries			HKD	HK\$0.00	Other Include inactive
Anilkumar Pillai International Investment Advisors			CAD	\$4,407.00	Include projects
Benjamin Yeung Yeung's Architects	809 809-7777		CAD	\$8,249.00	150 🔻
Cathy's Consulting Company (deleted) Cathy's Consulting Company	555-5555		CAD	\$0.00	Make active

- 3	Overview	All Sales	Invoices	Customers	Products and Services	
⇒≣	Alex Blakey C Add not			1) toft NR34 4ED		Make Active
	Trai	isaction List	Custo	omer Details		